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Clinical Librarian Service: Providing research evidence at the point of clinical need



Biographies of invited speakers and chairs

Veronica Fraser

Following a degree in Ancient & Medieval History, Veronica began a programme of experiential learning with a trainee scheme in Barnett public libraries followed by a variety of posts in Hackney including Book Bus Librarian (job share). In 1990 she became a Professional Adviser at the Library Association.

Since January 1997 she has been based first in the Department of Health and then the NHS as a policy Adviser in the Information Policy Unit. Veronica is the commissioner for the pilot NHS NeLH programme and its integration with electronic patient records, clinical systems and public information services such as NHS Direct Online. Other responsibilities and interests include Knowledge Management, joined up library services, training and development for librarians, copyright and intellectual property.

A Chartered librarian, Veronica is also qualified in personnel management with the Institute of Personnel and Development. Daughters, cats, ferrets and the garden take up most of her free time with spare moments divided between yoga and enjoying gourmet food and drink.

Charles Stewart

Consultant in Obstetrics & Gynaecology for more than 25 years.

Regional College Advisor for the Royal College of Obstetricians & Gynaecologists since 1996. Involved in undergraduate and postgraduate teaching.

Currently Clinical Director, Women's & Perinatal Services, University Hospitals of Leicester NHS Trust.

Catherine Beverley, Systematic Reviews Information Officer, School of Health and Related Research (ScHARR), University of Sheffield M.Sc. Information Management (Sheffield), B.Sc. Biological Sciences (Sheffield), ALA

Catherine has been working in the Information Resources Section at the University of Sheffield School of Health and Related Research (ScHARR) since February 2000. Prior to this she worked as a research assistant at a community NHS Trust. Her major responsibilities include literature searching, reference management, and information skills training. In addition to providing information support to numerous systematic review activities, such as National Institute for Clinical Excellence (NICE) and Cochrane reviews, she is in the process of conducting several of her own reviews, including one on clinical librarianship and one on the health information needs of visually impaired people. In November 2001, Catherine successfully completed her Associateship of *The Library Association*.

Julie Anne Watson. *Clinical Support Librarian, Whipps Cross University Hospital Trust* has spent 71/2 years working in health libraries, starting off as senior library assistant at Glan Clwyd Hospital in North Wales, responsible for the inter-library loan service. She spent a happy 18 months there, which really sparked off her interest in health libraries and she moved onto a university-nursing library as subject librarian.

Julie Anne became involved in a clinical effectiveness initiative to support non-medical professional staff in the local health trusts, assisting colleagues from her previous post. This developed her skills in literature searching and training to enable her to move onto a more specific role supporting evidence-based practice at the University of Leicester as part of the Trent Institute for Health Services Research and the Clinical Sciences Library.

Julie Anne has been employed as Clinical Support Librarian at Whipps Cross since Nov '99, to support clinicians access of information at the point of need.

She likes the variety of her work and being a part of the multidisciplinary team when working on care pathway development and implementing guidelines. Julie Anne enjoys being part of the health service and has great job satisfaction knowing that the support she is able to provide can contribute in some way to improving patient care and service delivery.

Michael Schott, Director, West Virginia University Health Sciences Library.

Michael has worked at the West Virginia University Charleston Division for about two years. He is responsible for all operations of the health sciences library. Michael holds two Masters, an MA from Glassboro State University in New Jersey and an MLS from Southern Connecticut State University in Connecticut. Before coming here, he was the director of the Danbury Hospital (a 400-bed community teaching hospital) Library for thirteen years and before that an Assistant Director of the health sciences library at New York Medical College in Valhalla, New York. Michael is an active writer. His works have appeared in MLA News, CWIS (Campus-Wide Information Systems), Profiles (the hospital marketing journal) and the Journal of Hospital Librarianship. Michael grew up in Margate, New Jersey four blocks from the Atlantic Ocean. He presently lives in Hurricane, WV. He is the father of a son (15) and a daughter (8).

His hobbies include fishing, gourmet cooking and walking the family dog, Rex.

Lesley Glassington is the Clinical Effectiveness Librarian for the Library & Information Support for Clinical Effectiveness (LISCE) project at Bloomsbury Healthcare Library, UCLH NHS Trust. She is currently seconded to this post from the London Library & Information Development Unit where she has worked for the last five years. Prior to working on this project Lesley worked on the LET project providing outreach training for Nurses and PAMS in Central & East London Education Consortium (CELEC). She is in her final year of studying for a MSc in Health Information at Aberystwyth, University of Wales.

Mary Publicover has named herself Trust Clinical Librarian at Birmingham Women's Hospital to try and take account of her two roles. As the first librarian employed at Birmingham Women's Hospital Mary is developing a new department, a new library and a clinical librarian service. She particularly enjoys working alongside clinicians here, exploring issues around evidence based practice.

Before she discovered NHS libraries, Mary worked as an information officer at Cadbury Schweppes and in the dim and distant past before library school she took a BSc in Zoology at Liverpool University and worked as a research technician in reproductive physiology.

Dr Andy Ogilvy is clinical tutor and anaesthetist at Leicester General Hospital (LGH). He is actively involved in the education of undergraduate and postgraduate doctors and an active user of the clinical librarian service at LGH, in his day to day work. Dr Ogilvy is keen to see the clinical librarian service develop in the United Kingdom.

Dr Sharon Straus co-author of the BLUE BOOK Evidence Based Medicine: how to practice and teach EBM. As a medical student on a general medicine ward, Sharon Straus was challenged by a senior resident to provide evidence to support her management plans for each patient she admitted. This was so much more exciting than some previous rotations, where the management plan was learned by rote and was based on whatever the current consultant favoured. Subsequently, she was fortunate enough to train in internal medicine at a hospital where the director of medicine was a proponent of clinical epidemiology and actively encouraged evidence-based practice. With encouragement from him, she undertook postgraduate training in clinical epidemiology and this further stimulated her interest in EBM, leading to a fellowship with David Sackett in Oxford. An initial 1-year stay in Oxford was extended to an incredible 3-year experience and her enthusiasm for practising and teaching EBM continued to grow

Nunzia B. Giuse, M.D., M.L.S., is Associate Professor of Biomedical Informatics and Director of the Eskind Biomedical Library at Vanderbilt University Medical Center. Dr. Giuse established herself as a researcher in the area of multi-center medical knowledge base acquisition strategies.

Prior to coming to Vanderbilt in 1994, Dr. Giuse established herself as an independent researcher in the area of multi-center medical knowledge base acquisition strategies while at the University of Pittsburgh. She conducted a systematic sequence of investigations of medical knowledge base methodologies from 1988-95 that represents a significant contribution to the relatively new field of medical informatics. This work has been described in a series of publications in SCAMC Proceedings, Methods of Information in Medicine, Artificial Intelligence in Medicine, and JAMIA. While at the University of Pittsburgh, she was Co-Principal Investigator, Project Director, or Principal Investigator on a number of research grants sponsored by NIH/NLM and by the CAMDAT Foundation. Since coming to Vanderbilt, Dr. Giuse has served as Principal Investigator for the NLM-funded grant projects "Integrating Health Science Librarians into Biomedicine" (1995-96), "AIDS Information Outreach Project" (1995), "Information Access for Public Health Professionals" (1999-2000), and is an active participant in Vanderbilt's IAIMS activities (1995-2000). Dr. Giuse plays a central role in the Informatics Center's information outreach activities, and members of her staff help to coordinates the VUMC Web-based presence. She is very active in organizing the continuing training and professional development of the Eskind Biomedical Library professional and para-professional staff. She has pioneered the application of models from the adult learning research literature to continuing professional education within the library. She has also pioneered the idea of actively involving the library in VUMC clinical activities, and has gained national recognition for this work.

Andrew Booth BA MSc Dip Lib ALA is Chair of the Health Libraries Confederation (HeLiCon, formerly LINC) Research and Horizon Scanning Task Group and has over a decade's experience of project management. He is currently Senior Lecturer in Evidence Based Healthcare Information at the School of Health and Related Research, University of Sheffield, where he also serves as Director of Information Resources. Andrew has written extensively on evidence based librarianship and knowledge management and now edits the Research Column for Health Information & Libraries Journal. In 2000 he co-edited and wrote Managing Knowledge in Health Services with Graham Walton. Andrew is on the Editorial Boards of Health Information & Libraries Journal, Evidence Based Healthcare and Journal of Clinical Excellence. Andrew has extensive experience of both the writing and the peer reviewing of bids, proposals and completed projects including the NHS HTA R&D Programme, the Arts and Humanities Research Council, the Economic and Social Research Council and the British Library.

Anne Lusher qualified as an information specialist with an MSc from Loughborough University of Technology in 1987. Since then she has specialised in health care information, primarily working as an enquiry services manager at the Cairns Library, John Radcliffe Hospital in Oxford, where she acquired 11 years experience in information retrieval, appraisal and presentation of data to match a range of information needs. During this period, she was invited to join Professor Sackett's Clinical Team on service and attended ward rounds, clinical team meetings and student teaching rounds as part of a pilot project. Anne's clinical librarian role principally involved devising optimal search strategies to retrieve a range of information from electronic and printed sources to support evidence-based practice and research. Anne is currently involved with the Cochrane Collaboration as an information specialist for the Cochrane Methodology Register and participates in the Cochrane trial identification programme. Her work includes designing search strategies to try to identify empirical studies and reports of methods relevant to conducting systematic reviews and evaluations of health care interventions as well as working with her colleague, Carol Lefebvre, to revise the published search filter to identify randomized controlled trials in MEDLINE. They are currently devising a similar strategy for EMBASE.

Linda Ward BSc, MSC, ALA In a previous life BC (before children) I trained and worked as a Community Psychiatric Nurse. Since 1997 I have been working as a professional librarian at Leicester General Hospital, now part of University Hospitals of Leicester NHS Trust. Initially as Information Services Librarian, my remit was to develop and deliver a proactive information service to clinical staff, as well as training in information skills. Latterly, following a pilot study, I have been appointed as Clinical Librarian, joining several multidisciplinary teams at clinical meetings and ward rounds, taking information services to the point of clinical need.

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