

Free health literacy training

For all UHL and LPT staff

- *How can I prevent patients coming back for the same information?*
- *What is health literacy and why do I need to know about it?*
- *How can we improve our communication with patients?*
- *How does it feel to be a patient trying to navigate our complex health systems?*

Sessions (all 9.30am - 12.30pm)

16th January Odames Library, Victoria Building, LRI

26th February Seminar Room A, Education Centre, LGH

8th April Odames Library, Victoria Building, LRI


9th May Seminar Room 2, Education Centre, Glenfield

If you have an Athens account, you can book online at:

www.knowledgeshare.nhs.uk

Or just email InformationForPatients@uhl-tr.nhs.uk

or phone 0116 258 7515



I didn't know if the pain after my surgery was normal

I forgot what the nurse told me